

Mississippi Medicaid

Disease Management

Presented by Alicia Crowder



Comprehensive Disease Management

Asthma

Diabetes

Hypertension

Comprehensive Disease Management

- Scheduled to launch April 15, 2003
- Managed by McKesson Health Solutions
- McKesson selected through competitive bid following legislative mandate

Comprehensive Disease Management

- McKesson working with other partners
 - Specialty Disease Management Services
 - Health Alliance
 - University of Mississippi Medical Center
 - Mississippi Primary Health Care Association
 - Jackson Medical Mall
 - Hinds County Health Alliance

Comprehensive Disease Management

- Goals
 - Improve health status and quality of life
 - Reduce or delay complications of chronic disease
 - Control health care costs associated with complications

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- Program Design
 - DOM identifies eligible beneficiaries
 - Data sent to McKesson for beneficiary enrollment
 - Beneficiaries may opt out
 - Freedom of choice of providers

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- Four Groups
 - Diabetes Disease Management
 - Asthma Disease Management
 - High-Risk Hypertension Disease Management
 - Nurseline Demand Management

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- McKesson Nurse Call Center
 - Beneficiary education
 - Care coordination
 - Clinical protocols use evidence-based guidelines
- Specialty Disease Management Services
 - Field-based nurses to home visit
 - Provider care coordination and outreach

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- Health Alliance
 - Home delivery of medicines and medical supplies
- University of MS Medical Center
 - Clinical leadership and protocol review
 - Provider education
 - Program evaluation

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- MS Primary Health Care Association
 - Resource for primary health care
 - Provider and beneficiary education
- Jackson Medical Mall
 - Location of nurse call center
- Hinds County Health Alliance
 - Provider education and outreach

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- McKesson
 - Per enrollee per month fee for active DM beneficiaries
 - No fee for Nurseline beneficiaries
- Health Alliance
 - Bill pharmacy and DME claims like other providers
 - Discounted rate for pharmaceuticals

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- Outcomes Evaluation
 - Utilization of health care services
 - Changes in beneficiaries' self management practices
 - Use of preventive measures
 - Beneficiary satisfaction surveys

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- Financial Impact Study
 - Compare pre- and post-intervention costs
 - Utilization trends
 - Minimum of 5% net savings required

Questions?

